

WOMEN'S HOUSING FRAMEWORK

2023

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INTRODUCING THE WOMEN'S HOUSING FRAMEWORK

YWCA Australia has recognised that the location and quality of housing, as well as connection to the surrounding community, significantly impacts women's wellbeing, potential and ability to care for themselves and their families. However, there is a clear power imbalance between women tenants and developers, governments and community housing providers when it comes to decision-making regarding housing and services. As a result, women's needs have not always been prioritised in the design or decision-making processes of housing, services and supports, negatively impacting their individual capacity and ability to fully participate in society and the progress of broader gender equality outcomes.

To address this imbalance, YWCA Australia has developed our Women's Housing Framework. The Framework outlines the small changes organisations can make to their services and housing to support women in achieving improved housing and individual outcomes across four key impact domains: health and wellbeing, safety and security, participation and collaboration, and agency.

The Framework has three toolkits; Acquisition, Development, and Operational which provide practical guidance on implementing the Framework across those areas within an organisation.



The Framework provides guidance on how to listen respectfully to women, avoid perpetuating gender stereotypes, enhance women's safety, give women control over their futures, and ensure that women have a voice in the development and implementation of services and programs that affect them. This ultimately assists organisations in meeting their responsibilities as a social landlord.



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YWCA Australia's Women's Housing Framework maps out how organisations can work with residents in a collaborative, transparent manner that recognises women as experts in their own lives. The Framework supports organisations to shift away from a top-down landlord-tenant relationship, review resourcing and partnerships to support residents in a more holistic way, and train team members in behaviours and processes that ensure women have a voice in the services and programs that affect them.

By adopting the YWCA Australia's Women's Housing Framework organisations can improve housing and individual outcomes for the women they house. To achieve this, organisations must mandate the use of the Women's Housing Framework and Toolkits in all housing design, acquisition, and operations. They must regularly evaluate their performance with internal teams, audit existing properties against the Framework, not acquire properties that fall short of mandatory criteria, investigate the feasibility of modifications for owned properties, and review policies and procedures to mitigate key housing insecurity risks for women.

Ultimately, YWCA Australia's Women's Housing Framework seeks to create a connected, invested, and reciprocal relationship between women and housing providers. By centring women's voices and experiences, our Women's Housing Framework aims to not only address the discrimination and marginalisation that women face within the built environment but also provide housing that improve outcomes for women's health and wellbeing, safety and security, participation and collaboration, and agency.

The Framework was co-designed with women with lived experience of housing insecurity and is supported by findings from women-centred literature and advice from lived-experience consultants.



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WOMEN'S HOUSING FRAMEWORK



Interactive - Click on each section

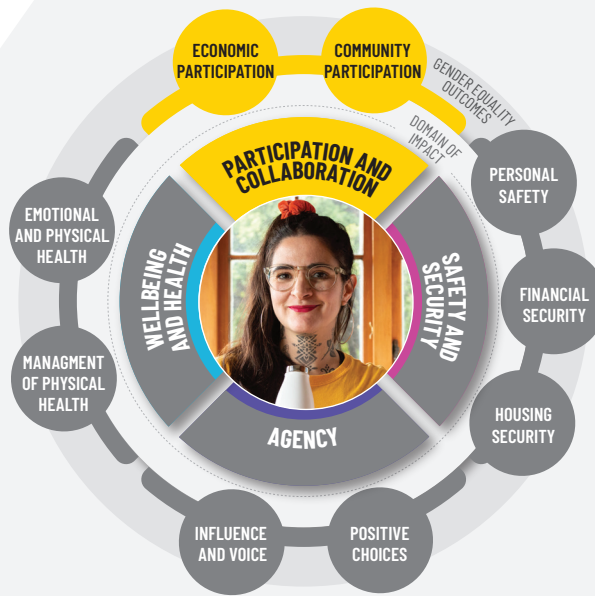


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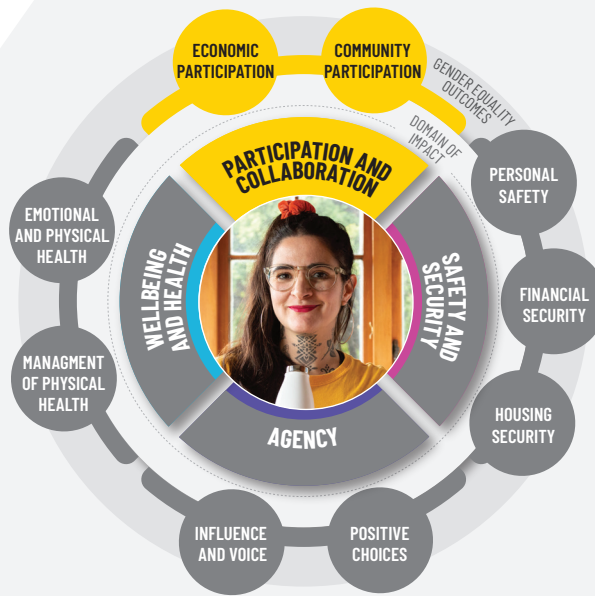
BROAD RESIDENT OUTCOMES	INDIVIDUAL RESIDENT OUTCOMES	ORGANISATIONAL ACTIONS TO ACHIEVE OUTCOMES
<p>1.1 Actively participate in society to the extent that they wish</p>	<p>1.1.1 I can participate fully within my housing, surrounding streets and community</p>	<p>Safe, wide, well maintained footpaths connect the home, local streets and key local destinations supporting access for those with a disability, pram or other mobility devices</p> <p>Local infrastructure supports full participation by people with a disability (i.e. suitable public toilets, changing places)</p> <p>Local parks and recreation spaces are safe and accessible</p>
	<p>1.1.2 I can participate as much or as little as I wish depending on where I am at right now in my healing journey</p>	<p>Regularly communicate and provide opportunities and connections that meet women's changing capacity to participate within their housing and society</p>
	<p>1.2 Access meaningful and secure employment</p>	
<p>1.3 Actively seek to learn new skills</p>		
<p>1.4 Integrate and participate with their community, families and social circles</p>		
<p>1.5 Be actively involved in housing management</p>		



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1.1 Actively participate in society to the extent that they wish		
1.2 Access meaningful and secure employment	1.2.1 My work aligns with my skillsets and values	Training opportunities are communicated to women
		Develop partnerships with organisations to provide programs for women to learn about employment opportunities
		Women are connected to employment agencies
		Develop partnerships with organisations to run value workshops with women to help them understand what meaningful employment could look like for them
	1.2.2 My work gives me purpose and I feel respected and valued in my job	Organisation to develop network of social enterprises, allied organisation etc in areas with density of job-ready women
		Develop partnerships with organisations to disseminate relevant information to women about FairWork, WorkSafe and other minimum requirements
1.2.3 I have access to good Public Transport networks and alternative transport options that enable me to get to work and / or training	Housing is selected based on access to Public Transport (depending on regional aim for minimum 2 types, ideally 4 types of transport)	
1.3 Actively seek to learn new skills		
1.4 Integrate and participate with their community, families and social circles		
1.5 Be actively involved in housing management		



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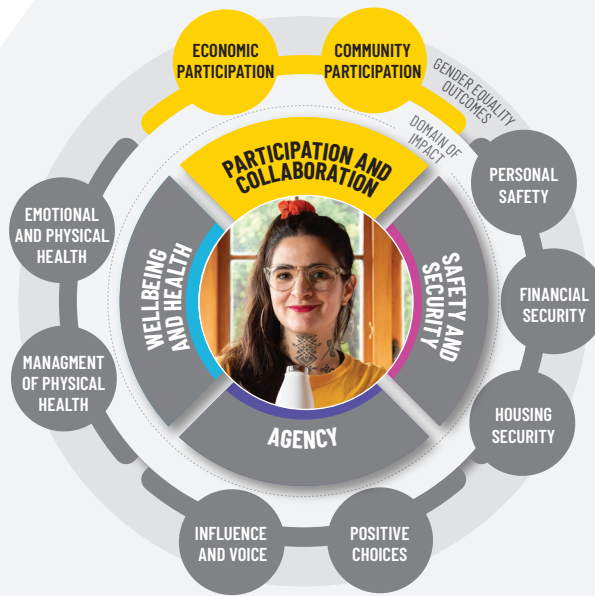
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1.1	Actively participate in society to the extent that they wish		
1.2	Access meaningful and secure employment		
1.3	Actively seek to learn new skills	I search for opportunities that support my life	<p>Women are supported to look for opportunities that align with their life goals</p> <p>Develop partnerships with organisations to facilitate access to an online portal which includes courses/traineeship opportunities</p>
		I am aware of study opportunities that suit my needs (i.e part time, meeting special needs)	<p>All homes have NBN internet provided</p> <p>Develop partnerships with organisations to provide employment/ job counselling</p> <p>Organisation partners with TAFE/University and invite women to open days/experience days</p>
	I have the right supports to learn and grow new skills	Entry process asks women about skills they may wish to learn	
		Housing has space for activities, programs, and hobbies that support growth/study	
		Organisation partners with TAFE/University and invite women to open days/experience days	
		Develop partnerships with organisations to provide employment/ job counselling	
1.4	Integrate and participate with their community, families and social circles		
1.5	Be actively involved in housing management		



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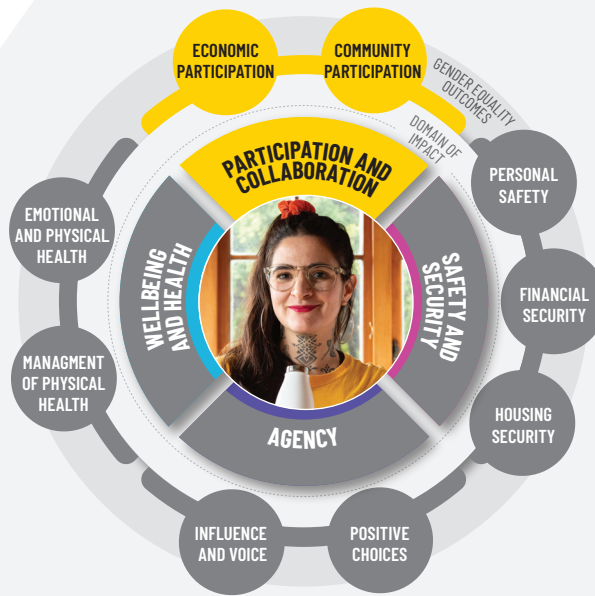
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1.2	Access meaningful and secure employment	
1.3	Actively seek to learn new skills	
1.4 Integrate and participate with their community, families and social circles	1.4.1 My kids have built connections and feel a part of their community	Longer lease terms for women with children
		Women are supported to stay in one place to allow kids to stay in school, retain connections etc
	1.4.2 I feel supported and a part of the community I live with in	Develop partnerships with organisations to facilitate access to an online portal for women to connect to programs, volunteering, community groups in their area
		Support workers are trained in facilitating women to connect with their community
		Develop partnerships with organisations to provide workshops and programs that support women to rekindle and maintain healthy relationships
		Women are made aware of community groups + services in their local area upon entry to housing / new lease
	1.4.3 My house keeps me connected to social circles and family	Workshops connecting women in the “tenant” community
		Housing is selected based on access to Public Transport, proximity to shops and school and neighbourhood networks
		Entry process establishes where Tenant is best located based on connections (family, friends, culture etc)
	Housing has appropriate amount of space to host guests / family	
1.5	Be actively involved in housing management	



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1.3	Actively seek to learn new skills	
1.4	Integrate and participate with their community, families and social circles	
1.5 Be actively involved in housing management	1.5.1 I can get involved in maintaining my property and adding value to it i.e. veggie garden	Partners of the organisation are better connected to women to run workshops
		Women are provided opportunity to suggest workshop topics to meet their needs
		Programs are run by organisation / Partners teaching maintenance skills
		Regular house working bees run by women
	1.5.2 I have a respectful relationship with my housing officer - I know they will do everything they can to ensure my home is safe and comfortable	Outcomes of house meetings are fulfilled within reasonable time
		Tenants are introduced to their housing officer upon entry selection
		Housing Officers are connected to tenants based on alignment of values / life stage etc
		Tenant / Housing Officer relationships, roles and responsibilities are clearly defined
	1.5.3 I actively attend house meetings and events	Develop partnerships with organisations to provide training to Housing Officers in facilitating self organisation
		Communication is open and responsive to needs
		Times and locations of house meetings are decided on consensus of when works for women
	1.5.4 I have input into the management of my home	Tenants have significant input into the management of their property
In Rooming houses, house rules are mutually agreed between tenants and management and are reviewed regularly (6 - 12 months as appropriate based on turnover)		
New tenants sign up to house rules on arrival		



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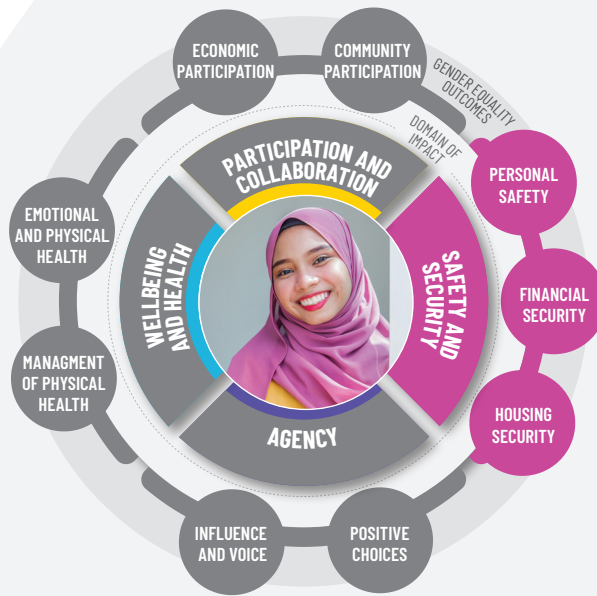


BROAD RESIDENT OUTCOMES	INDIVIDUAL RESIDENT OUTCOMES	ORGANISATIONAL ACTIONS TO ACHIEVE OUTCOMES
2.1 Feel safe and secure within their community	2.1.1 I am able to call on my community for support when I'm in need	Provide opportunities for women to learn about local community
		Housing to be located in close proximity to community infrastructure
		Rooming houses/multi-residential living have additional spaces available for conversations and support
		Tenants are supported to self organise
	2.1.2 I feel respected and valued by my community	Housing is located and relationships managed to support women to identify local opportunities to volunteer and learn new skills
	2.1.3 I feel safe getting to and from my home	The streets around homes are well lit and walked by other people
The streets have a mix of businesses and retail that are open for reasonable hours, including extended trading hours where possible		
Surrounding streets safely separate pedestrians from road traffic and crossings are provided		
2.2 Feel seen and supported		
2.3 Feel safe and secure within their homes		
2.4 Learn sustainable environmental practices		
2.5 Regain financial security and power		



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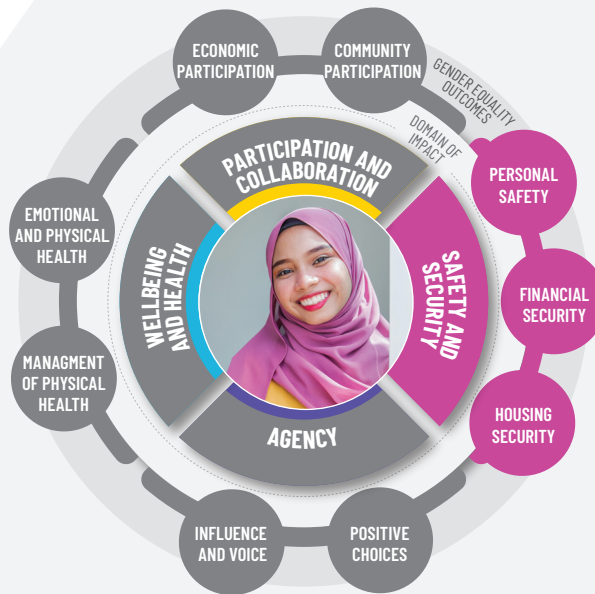


BROAD RESIDENT OUTCOMES	INDIVIDUAL RESIDENT OUTCOMES	ORGANISATIONAL ACTIONS TO ACHIEVE OUTCOMES
2.1 Feel safe and secure within their community		
2.2 Feel seen and supported	2.2.1 I am proud of my identity and feel safe to express it	Individual's cultures and identity are reflected in their physical space
		Homes support women's cultural practices
		Individual's identities are celebrated within rooming houses - i.e. pride month
		Organisation culture models and fosters respect
	2.2.2 My home meets my everyday need	Houses are matched to women's needs for rooms and activities
		Homes are zoned to minimise stress and conflict within households
2.2.3 My healthcare, social, housing workers treat me with respect	Support workers are selected to align with individual women	
	Organisation engages with tenants more frequently and personally	
2.3 Feel safe and secure within their homes		
2.4 Learn sustainable environmental practices		
2.5 Regain financial security and power		



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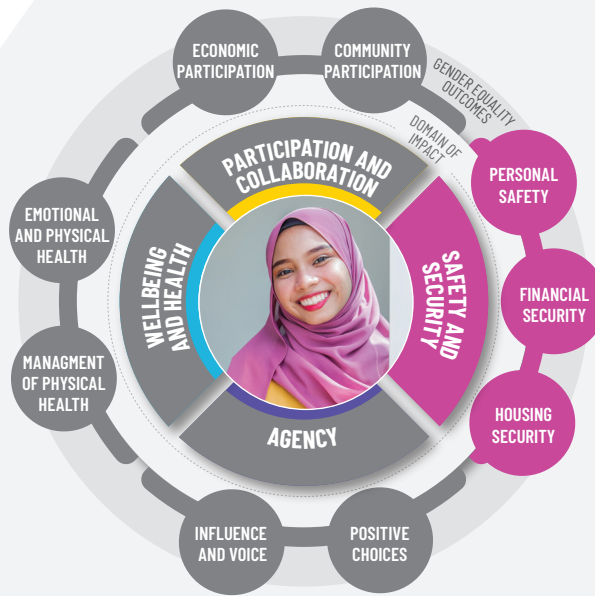


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2.1 Feel safe and secure within their community		
2.2 Feel seen and supported		
2.3 Feel safe and secure within their homes	2.3.1 I feel a sense of transition when I get home	Well lit transition space from public realm to building entry
		Women feel safe when preparing to enter secure boundary
		Acoustic separation from public realm to private realm
		Entry spaces are welcoming
		Storage and access requirements meet womens needs
	2.3.2 I am able to secure my home	All housing is deliberately domestic in scale, finishes and materials
		Properties homes and open space are protected with fences and gates
		External landscaping does not create dark or blind spots
		Entry points to private home from unsecured public spaces (i.e. laneways) are minimised and site lines clear
		All entry points to homes are internally lockable (windows, doors, gates)
	2.3.3 My family can play safely	Other potential points of entry are located to minimise stress and anxiety
		Doors and gates are externally lockable. Homes include security camera / intercoms
Age appropriate, supervised play spaces are available within proximity of homes		
Play / recreation spaces are sufficiently enclosed and surveilled when located adjacent to public spaces		
2.3.4 I am able to control who enters my home / space	Outdoor play / recreation spaces are free from dangers / pollutant / major roads	
	Outdoor play / recreation spaces have environmental control (i.e. tree)	
	Working zones (i.e. kitchen/studies) have sight lines to play zones to allow for passive supervision	
	Homes provide boundaries and thresholds that allow for control	
	Support and external services support women in boundary setting	
	Security communications, including cameras, at entrances especially vehicle entrances	
		Clear protocols for access to premises for staff, contractors
		Women tradespeople preferred and actively sought out by organisation
		Maintenance issues of security are repaired as a priority (under 24 hrs)
2.4 Learn sustainable environmental practices		
2.5 Regain financial security and power		



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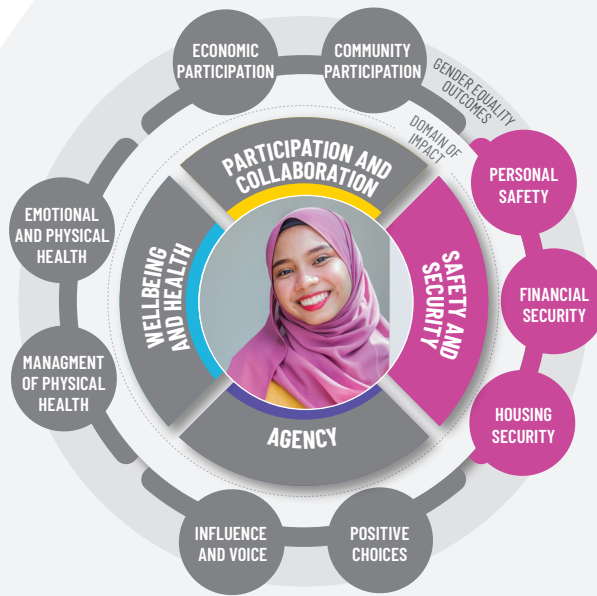


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2.1 Feel safe and secure within their community		
2.2 Feel seen and supported		
2.3 Feel safe and secure within their homes		
2.4 Learn sustainable environmental practices	2.4.1 My home is energy efficient	All homes are well insulated
		All homes are zoned to allow heating / cooling of specific areas
		All homes are well oriented and protected (i.e. eaves or shade trees)
		Glazing has internal coverings to minimise heat loss
		Fans, lights and other electrical systems are energy efficient
	2.4.2 I am engaged with global issues that impact me	Women are connected to local activities, activism and networks
		Access to resources and publications that support conscious consumption
	2.4.3 I feel supported to lead a more sustainable life	Tools and tips provided by organisation or partners about sustainable living
		Programs that teach practical everyday sustainability tools
Women are made aware of government home sustainability grants / schemes		
2.5 Regain financial security and power		



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2.1	Feel safe and secure within their community	
2.2	Feel seen and supported	
2.3	Feel safe and secure within their homes	
2.4	Learn sustainable environmental practices	
2.5 Regain financial security and power	2.5.1 I make informed decision about my income	Women have clarity about their payments to the organisation and possible reductions
		Co-design of other incentives (i.e. forced saving as part of rent)
		Facilitate access to financial counseling
		Facilitate access to programs that teach budgeting
	2.5.2 I am able to provide for myself and my family	Explore opportunities for 'sweat equity' (i.e. reduced rent for work)
		Homes have enough space to allow women to work from home
		Connecting women with aligned employment agencies
		Supports are available to help women create micro businesses (home based)



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3.1 Know themselves	3.1.1 I set goals for myself and work towards them	Deliver workshops to connect women in the “tenant” community	
		Women set goals with support and Housing workers around where they would like to live upon entry to organisation’s housing	
		Self-help workshops run at rooming houses / apartment blocks	
	3.1.2 I know my self - my worth, needs and wants	Achievements are celebrated by housing officers/support worker	
		Meditation and/or consider running self-help programs at rooming houses / apartment blocks	
	3.1.3 I am in a position to learn and grow	Psychological support resources made available online to women	
		Housing has space for activities, programs and hobbies that support growth	
		All homes have internet provided	
	3.1.4 I pursue hobbies and interests with passions	Housing caters for activities and hobbies	
		Connect women to local community groups (community gardens etc.)	
	3.2 Determine the course of their future		
	3.3 Live as independently as possible		
3.4 Influence and have control over their home			
3.5 Self-organise and form a supportive community			



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BROAD RESIDENT OUTCOMES	INDIVIDUAL RESIDENT OUTCOMES	ORGANISATIONAL ACTIONS TO ACHIEVE OUTCOMES
3.1 Know themselves		
3.2 Determine the course of their future	3.2.1 I make informed decisions about my future	Goals are set with women upon entry to housing to help them plan for the future
		Women are provided with opportunities to connect with guidance counselors / life coaches / legal services
		Leasing terms and entry to housing is clearly communicated and understood
	3.2.2 I am able to make plans for my children's future	Longer lease terms for women with children
		Women with children are housed with consideration of early years and school localities
	3.2.3 I am able to prepare for my future	Storage spaces for women in apartment / rooming houses who are looking to move into larger accommodation
Organisation facilitates access to budgeting/financial planning workshops and help		
3.3 Live as independently as possible		
3.4 Influence and have control over their home		
3.5 Self-organise and form a supportive community		



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3.1 Know themselves		
3.2 Determine the course of their future		
3.3 Live as independently as possible	3.3.1 I have the control and agency over my life	<p>Organisation facilitates access to life skills programs - i.e. cooking classes, computer classes, gardening workshops etc</p> <p>Organisation delivers goal setting workshops/support</p>
	3.3.2 I am supported in the areas of my life I struggle with	Entry process includes identification of struggle areas and women are connected with aligned supports
	3.4 Influence and have control over their home	
3.5 Self-organise and form a supportive community		



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3.1 Know themselves		
3.2 Determine the course of their future		
3.3 Live as independently as possible		
3.4 Influence and have control over their home	3.4.1 I feel a sense of ownership over my home	Housing Officers support women to adjust their homes to best meet their needs
		Suggested and agreed upon adjustments are fulfilled within a timely manner
	3.4.2 I have influence over housing decisions	House meetings have space included for women to discuss goals for house together
		Housing rules are re-established at each house meeting
		Long-term residents / tenant group informs entry process
3.5 Self-organise and form a supportive community		



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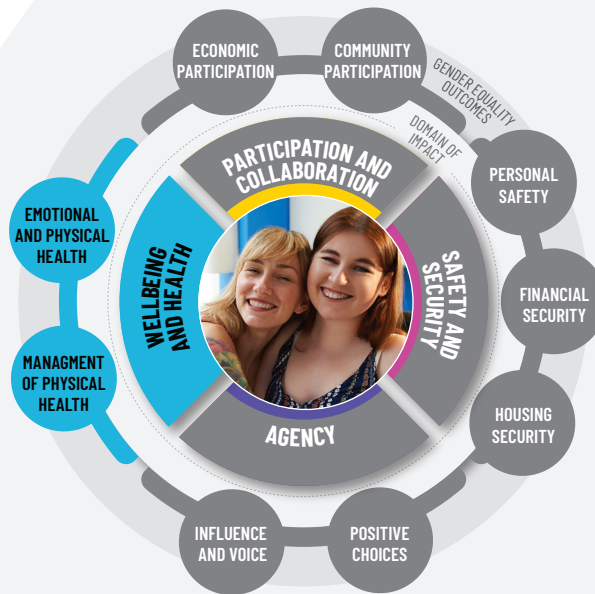


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3.1	Know themselves	
3.2	Determine the course of their future	
3.3	Live as independently as possible	
3.4	Influence and have control over their home	
3.5 Self-organise and form a supportive community	3.5.1 I can facilitate my community to set goals and make decisions for ourselves	Housing Officers are trained to support women to self organise
		House meetings have space included for women to discuss goals for house together
	3.5.2 I feel a sense of belonging amongst women who have had similar lived experiences	Workshops to connect women in the “tenant” community
		Facilitate access to therapy workshops for differing groups - family and domestic violence, homelessness, children in care etc
	3.5.3 I seek supportive and respectful relationships + friendships	Spaces onsite to host families / friends
		Workshops to connect women in the “tenant” community
		Spaces onsite for counseling / psychology sessions
	3.5.4 My home enables me to connect with my community (spaces to host meetings, located with PT to get places)	Housing is adequately sized with spaces to host meetings / visitors
		Housing is selected based on access to Public Transport, proximity to shops and school and neighbourhood networks
		Entry process establishes where Tenant is best located based on connections (family, friends, culture etc)

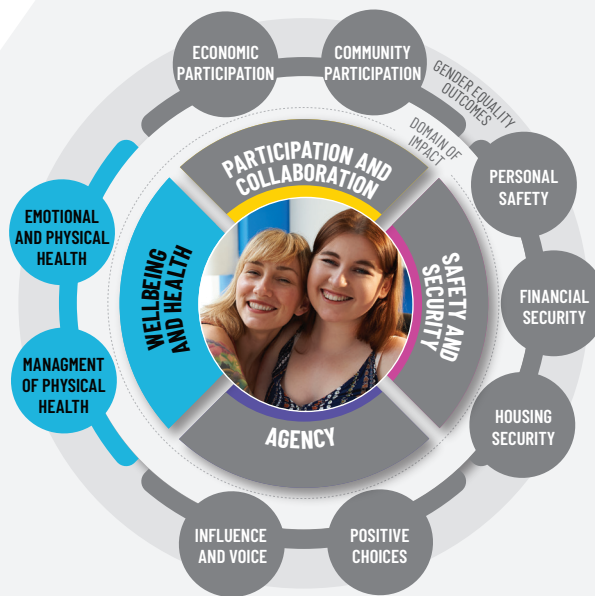


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4.1 Strengthen their cultural and spiritual connections (if applicable)	4.1.1 I engage with my cultural heritage to maintain my spiritual health and wellbeing	Spaces for family to stay on site	
		Culture and spirituality is celebrated within shared housing i.e. NAIDOC week	
		Notice board that posts local community events	
		Spaces are culturally safe and feature a range of art / physical representations that reflects the diversity in culture of the women housed	
	4.1.2 I know where I come from, and am culturally connected	Counseling/Psychological services accessible to tenants	
		Women are supported to have their family stay with them	
	4.1.3 I am working towards strengthening family and cultural ties	Resources to connect	
		Women with culturally diverse backgrounds are supported to express their cultural identity	
		Develop partnerships with organisations to provide/ facilitate access to support persons, e.g. Indigenous Liason Officer	
	4.1.4 I feel a sense of place and belonging within my culture and / or spirituality	Resources linking women with support services	
		Facilitate access to programs that provide resources to connect women with their culture	
		Physical space reflects cultural values	
	4.2 Process and heal their trauma		
	4.3 Strengthen their familial and social relationships		
	4.4 Independently manage their health and well-being supports		
	4.5 Create healthy and sustainable habits		



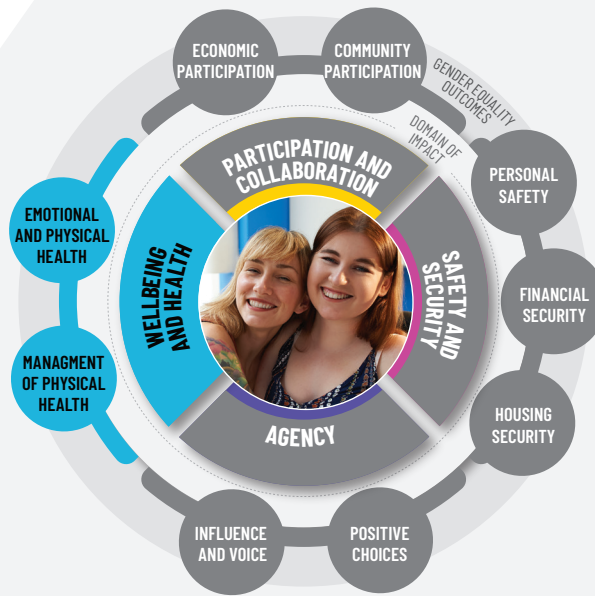
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4.1 Strengthen their cultural and spiritual connections (if applicable)			
4.2 Process and heal their trauma	4.2.1 My home provides a safe space for working through my past	Introduction to house includes worker checking if the tenant has any immediate service requests and a services contact list is provided	
		Facilitate access to spaces onsite for services to attend apartment block/rooming houses	
		Care is transferred and continued between workers if a change in workers occurs	
		Entry process includes health intake assessment to ensure individuals needs are clearly communicated and met	
		Facilitate access to on-site medical professional for advice and support	
	4.2.2 I know where I come from, and am culturally connected	Homes are naturally lit and ventilated	
		Spaces are safe and secure	
		Acoustically insulated and visually separated	
	4.2.3 I am working towards strengthening family and cultural ties	Homes includes spaces to regulate - including soft furnishings, curtains, and dimmable lights	
		Spaces on site to host families / friends	
		Spaces on site for counseling / psychology sessions	
		Acoustically insulated and visually separated	
		Design minimises opportunity for sudden and loud noise	
	4.3 Strengthen their familial and social relationships		
	4.4 Independently manage their health and well-being supports		
4.5 Create healthy and sustainable habits			



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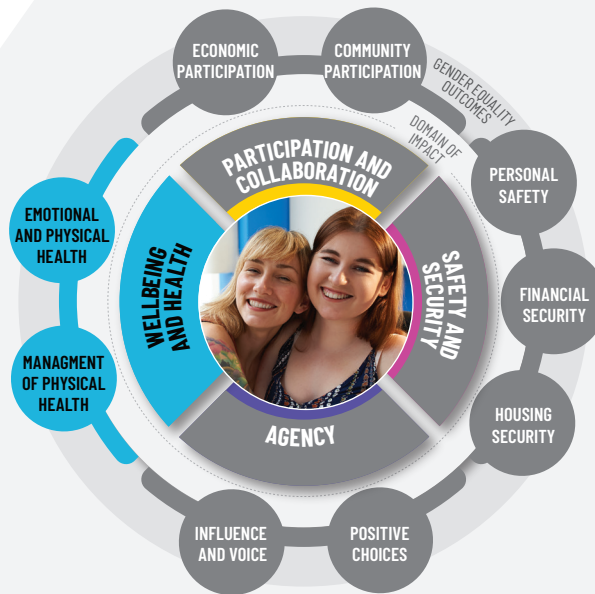


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4.1 Strengthen their cultural and spiritual connections (if applicable)			
4.2 Process and heal their trauma			
4.3 Strengthen their familial and social relationships	4.3.1 I seek to build and maintain healthy relationships + friendships	<p>Workshops to facilitate relationship building</p> <hr/> <p>Spaces on-site to host families / friends</p> <hr/> <p>Spaces on-site for counseling / psychology sessions</p> <hr/> <p>Consider facilitating access to self-worth workshops / resources</p>	
	4.3.2 I choose who I have in my life	<p>Communal areas of rooming houses and multi-residential blocks are adequately zoned using different furniture layouts to facilitate smaller group interactions and support use of communal areas</p> <hr/> <p>Organisation facilitates access to guidance counselors / life coaches</p> <hr/> <p>Social events that connect women</p>	
	4.4 Independently manage their health and well-being supports		
	4.5 Create healthy and sustainable habits		



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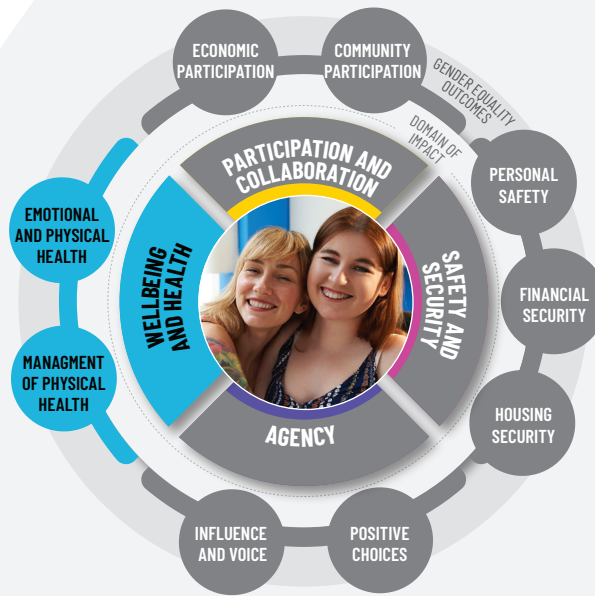


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4.2 Process and heal their trauma		
4.3 Strengthen their familial and social relationships		
4.4 Independently manage their health and well-being supports	4.4.1 My home supports my health and well-being	Support workers positively reinforce good time management with women
		Diaries and other time management tools provided to tenants
		Support workers are trained to facilitate women in time management
	4.4.2 I manage my time and commit to attending my appointments	Dedicated space for exercise
Tenant agreements and management of agreements are designed to minimise stress and do not add pressure to tenants lives		
All homes are well lit (sunlight), ventilated and include green outdoor spaces		
4.5 Create healthy and sustainable habits		



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BROAD RESIDENT OUTCOMES	INDIVIDUAL RESIDENT OUTCOMES	ORGANISATIONAL ACTIONS TO ACHIEVE OUTCOMES
4.1	Strengthen their cultural and spiritual connections (if applicable)	
4.2	Process and heal their trauma	
4.3	Strengthen their familial and social relationships	
4.4	Independently manage their health and well-being supports	
4.5 Create healthy and sustainable habits	4.5.1 I schedule time for self care	Homes are located in areas with good street connectivity, dwelling density, local living destinations and low traffic volume exposure that make it more likely that women will walk, cycle or use public transport. Consider opportunities to provide bicycles.
	4.5.2 I eat and drink consciously	Seek out programs that provide practical tools and information on boundary setting / communication styles
		Housing workers are trained to help tenants uphold good boundaries between themselves and other tenants
	4.5.3 I practice healthy boundaries	Seek out resources and programs on how to lead a balanced lifestyle
		Housing provides a fully equipped and accessible kitchen that reflects the housing make up (i.e. rooming houses are not oversized domestic homes with domestic kitchens)
		Housing is located in proximity to healthy retail outlets such as supermarkets, fruit and vegetable shops, bakeries etc.
		Seek out cooking classes / nutrition programs
	4.5.4 My home supports active transport	Dedicated spaces for relaxation and downtime
		Facilitate access to resources for stress management
		Consider delivering programs on-site that aid in teaching self care practice + benefits

MEETING INTERSECTING NEEDS

The Framework provides guidance to housing providers to help them identify broad criteria that may be present in groups of women they house and the actions the organisation must take to achieve positive outcomes for current and future residents in these groups. The Framework provides specific guidance on the mandatory and desirable criteria for eight example groups of women, drawn from YWCA Australia’s research into our own housing residents:

 REFUGEE BACKGROUND	 YOUNG AND PREGNANT	 TRANS AND GENDER DIVERSE
 DRUG AND ALCOHOL MISUSE	 ABORIGINAL AND TORRES STRAIT ISLANDER	 PERSON WITH DISABILITY
 FAMILY AND DOMESTIC VIOLENCE SURVIVOR	 OLDER WOMAN	

The Framework assists organisations to identify intersecting needs at both the cohort and individual level, to help guide future decisions around the design, acquisition and management of the resident’s housing.

PRIORITY COHORTS	DEMOGRAPHIC INFORMATION				
	 AGE	 EDUCATION	 EMPLOYMENT	 CHILDREN	 INTERSECTING NEEDS
Organisation Actions to Achieve Positive Outcomes for Residents in Priority Cohort	Participation and Collaboration	Mandatory 1.2.1, 1.3.2, 1.5.2	Desirable 1.2.2, 1.5.3, 1.5.4		
	Safety and Security	Mandatory 2.1.2, 2.2.1	Desirable 2.4.2		
	Agency	Mandatory 3.2.1, 3.3.1, 3.4.1	Desirable 3.2.1, 3.4.2, 3.5.1		
	Wellbeing and Health	Mandatory 4.1.1, 4.1.3, 4.1.4	Desirable 4.5.1, 4.5.2, 4.5.3		

The YWCA Australia Women’s Housing Framework recognises that one-size fits all approaches are inadequate. Identifying groups of women can assist organisations to make decisions on mandatory and desirable actions. However, to best meet the needs of individual tenants and residents, the intersecting needs of individuals must also be considered. An example of intersecting needs may be seen in a tenant who has a history of family and domestic violence, is unemployed and has children in their care. All of these intersecting needs must be considered to ensure the organisation is making informed decisions around the mandatory and desirable criteria that will support positive outcomes for this tenant. The Framework’s Toolkits guide organisations through how to identify mandatory and desirable criteria for individual tenants.

YWCA Australia is a national organisation that has specialised in supporting women for over 140 years.

We established our Community Housing Providers YWCA National Housing and YWCA Housing to build and operate social and affordable housing for women.

Together, the three partner organisations work to ensure women in Australia have safe, secure, and affordable homes and can build the future they want.

YWCA Australia would welcome the opportunity to meet with you to discuss how you can deliver positive outcomes for women and their families by adopting and supporting the Women's Housing Framework.

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